HVW-W

ANNUAL REPORT

OF

HAPPY VALLEY WATER SYSTEM INC

PO Box 2306
Hayden Lake, ID 83835

ADDRESS

TO THE

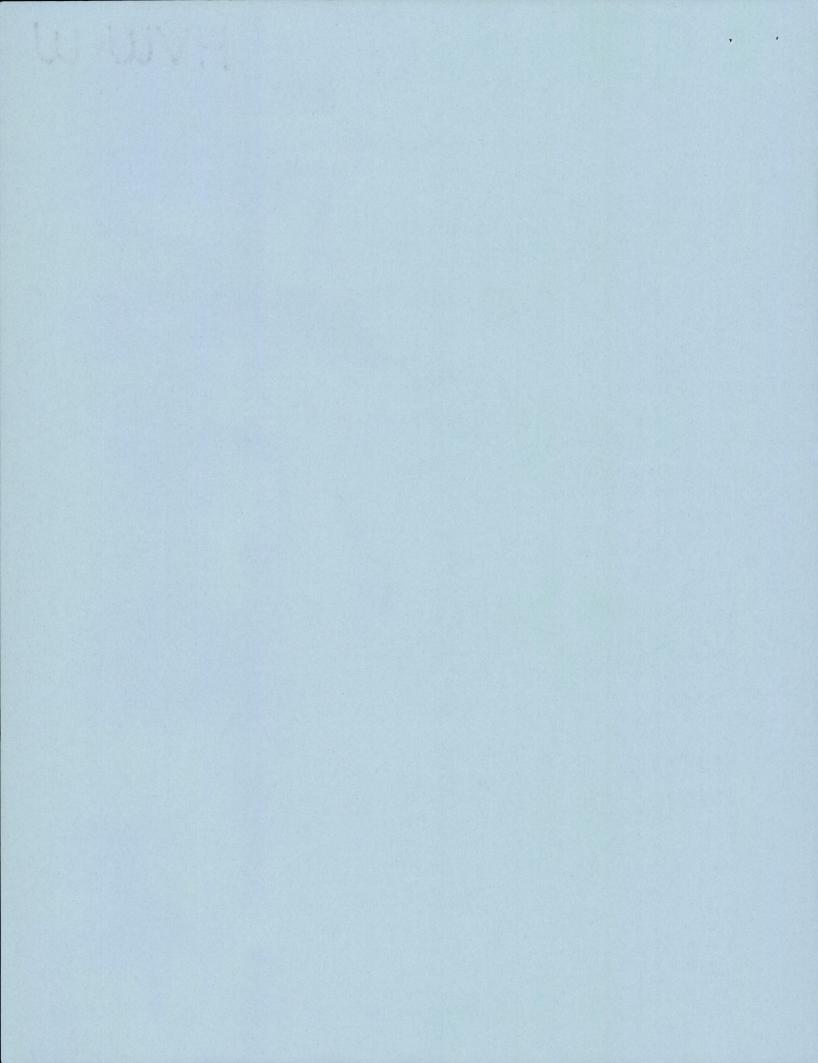
IDAHO PUBLIC

UTILITIES COMMISSION

FOR THE

YEAR ENDED

2019



ANNUAL REPORT FOR WATER UTILITIES TO THE IDAHO PUBLIC UTILITIES COMMISSION FOR THE YEAR ENDING 2019

COMPANY INFORMATION

1 Give full name of utility	Happy Valley Water System Inc	
2 Date of Organization	6/1/2001	
3 Organized under the laws of the state of	Idaho	
4 Address of Principal Office (number & st	reet) 24461 Old Highway 95 N, Athol, ID 83801 (I	Not mailing address)
5 P.O. Box (if applicable)	PO Box 2306	
6 City	Hayden	
7 State	Idaho	
8 Zip Code	83835	1
9 Organization (proprietor, partnership, con	rp.) Corporation	
10 Towns, Counties served	Kootenai County	
11 Are there any affiliated companies?	No	
If yes, attach a list with names, addre	sses & descriptions. Explain any services	4
provided to the utility.		
12 Contact Information	Name	Phone No.
President (Owner)	Ken Rickel	208-683-8105
Vice President	Ken Rickel	208-683-8105
Secretary	Cathy Rickel	208-683-8105
General Manager	Ken Rickel	208-683-8105
Complaints or Billing	Cathy Rickel	208-683-8105
Engineering	Inland Northwest Consultants	208-773-8370
Emergency Service	Ken Rickel	208-683-8105
Accounting	Susan Jacobson	303-941-4005
13 Were any water systems acquired during	the year or any additions/deletions made	
to the service area during the year?	No	
If yes, attach a list with names, address provided to the utility.	sses & descriptions. Explain any services	
14 Where are the Company's books and rec	ords kept?	
Street Address	24461 Old Highway 95 N	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
City	Athol	
State	Idaho	1
Zip	83801	

If yes, attach full explanation	
20 Has the Idaho Department of Environmental Quality	
recommended any improvements?	No
If yes, attach full explanation	
21 Number of Complaints received during year concerning:	
Quality of Service	0
High Bills	0
Disconnection	0
22 Number of Customers involuntarily disconnected	0
23 Date customers last received a copy of the Summary	
of Rules required by IDAPA 31.21.01.701?	January-2019 (All new customers receive
Attach a copy of the Summary	November-2019 a copy in their packet)
24 Did significant additions or retirements from the	
Plant Accounts occur during the year?	No
If yes, attach full explanation	
and an updated system map	

REVENUE & EXPENSE DETAIL

		REVENUE & EXP		L		
	ACCT #	For the Year Ended 20' DESCRIPTION	19		_	
	ACCIA	400 REVENUES			-	
1	460	Unmetered Water Revenue				
2	461.1	Metered Sales - Residential	\$	11,068	-	
3	461.2	Metered Sales - Commercial, Industrial		.,,	-	
4	462	Fire Protection Revenue		-	-	
5	464	Other Water Sales Revenue	-			
6	465	Irrigation Sales Revenue			-	
7	466	Sales for Resale			-	
8	400	Total Revenue (Add Lines 1 - 7) (also enter result on Page 4, line 1)	No.	77	\$ 11,068	
9	* DEQ	Fees Billed separately to customers	ž 1		Booked to Acct #_	
10	** Hook	cup or Connection Fees Collected			Booked to Acct #	460
11	***Com	mission Approved Surcharges Collected			Booked to Acct #	460
					_	
		401 OPERATING EXPENSES				
12	601.1-6	Labor - Operation & Maintenance	\$	929	- 4 4	
13	601.7	Labor - Customer Accounts	\$	510	-	
14	601.8	Labor - Administrative & General			-	
15	603	Salaries, Officers & Directors			-	
16	604	Employee Pensions & Benefits	-		-	
17	610	Purchased Water			_	
18	615-16	Purchased Power & Fuel for Power	\$	5,285	-	
19	618	Chemicals			-	
20	620.1-6	Materials & Supplies - Operation & Maint.			-	
21	620.7-8	Materials & Supplies - Administrative & General	\$	-	-	
22	631-34	Contract Services - Professional	\$	1,450	•	
23	635	Contract Services - Water Testing	\$	1,455		
24	636	Contract Services - Other				
25	641-42	Rentals - Property & Equipment				
26	650	Transportation Expense			_	
27	656-59	Insurance			• and	
28	660	Advertising		1975		
29	666	Rate Case Expense (Amortization)				
30	667	Regulatory Comm. Exp. (Other except taxes)			-	
31	670	Bad Debt Expense			- J	
32	675	Miscellaneous	\$	723	- F	
33	Total C	perating Expenses (Add lines 12 - 32, also ente	er on Pg 4, lin	ie 2)	\$ 10,352	

INCOME STATEMENT

408.11 408.12 408.13 409.10 409.11	DESCRIPTION Revenue (From Page 3, line 8) Operating Expenses (From Page 3, line 33) Depreciation Expense Amortization, Utility Plant Aquisition Adj. Amortization Exp Other Regulatory Fees (PUC) Property Taxes Payroll Taxes Other Taxes (list) DEQ Fees \$ Federal Income Taxes \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	50 68	- - - - -	11,068		
406 407 408.10 408.11 408.12 408.13 409.10 409.11	Operating Expenses (From Page 3, line 33) Depreciation Expense Amortization, Utility Plant Aquisition Adj. Amortization Exp Other Regulatory Fees (PUC) Property Taxes Payroll Taxes Other Taxes (list) DEQ Fees \$ Federal Income Taxes	50 68		11,068		
406 407 408.10 408.11 408.12 408.13 409.10 409.11	Depreciation Expense Amortization, Utility Plant Aquisition Adj. Amortization Exp Other Regulatory Fees (PUC) Property Taxes Payroll Taxes Other Taxes (list) DEQ Fees \$	50 68	- - - - -			
406 407 408.10 408.11 408.12 408.13 409.10 409.11	Amortization, Utility Plant Aquisition Adj. Amortization Exp Other Regulatory Fees (PUC) Property Taxes Payroll Taxes Other Taxes (list) DEQ Fees \$ Federal Income Taxes	68	_			
407 408.10 408.11 408.12 408.13 409.10 409.11	Amortization Exp Other Regulatory Fees (PUC) Property Taxes Payroll Taxes Other Taxes (list) DEQ Fees \$ Federal Income Taxes	68	_			
408.10 408.11 408.12 408.13 409.10 409.11	Regulatory Fees (PUC) Property Taxes Payroll Taxes Other Taxes (list) DEQ Fees \$ Federal Income Taxes	68	_			
408.11 408.12 408.13 409.10 409.11	Property Taxes Payroll Taxes Other Taxes (list) DEQ Fees \$ Federal Income Taxes	68	_			
408.12 408.13 409.10 409.11	Payroll Taxes Other Taxes (list) DEQ Fees \$ Federal Income Taxes		_			
408.13 409.10 409.11	Other Taxes (list) DEQ Fees \$ Federal Income Taxes	125	- - -			
409.10 409.11	Federal Income Taxes	125				
409.11			-			
409.11			_			
409.11			_			
409.11						
	State Income Taxes \$					
440.40	Ctate income raxes	20				
410.10	Provision for Deferred Income Tax - Federal					
410.11	Provision for Deferred Income Tax - State					
411	Provision for Deferred Utility Income Tax Credits					
412	Investment Tax Credits - Utility					
	Total Expenses from operations before interest (add lines 2	?-15)	\$	10,615		
413	Income From Utility Plant Leased to Others		3			
414	Gains (Losses) From Disposition of Utility Plant				1	
	Net Operating Income (Add lines 1, 17 &18 less line 16)				\$	453
415	Revenues, Merchandizing Jobbing and Contract Work					
416	Expenses, Merchandizing, Jobbing & Contracts					
419	Interest & Dividend Income		\$	0		
420	Allowance for Funds used During Construction					
421	Miscellaneous Non-Utility Income					
426	Miscellaneous Non-Utility Expense					
408.20	Other Taxes, Non-Utility Operations					
409-20	Income Taxes, Non-Utility Operations					
		21,25,26, & 27)			\$	0
	Gross Income (add lines 19 & 28)				\$	453
427.3	Interest Exp. on Long-Term Debt					
427.5	Other Interest Charges					
		2 0 1 inc 2)			\$	
	411 412 413 414 415 416 419 420 421 426 408.20 409-20	Provision for Deferred Utility Income Tax Credits Investment Tax Credits - Utility Total Expenses from operations before interest (add lines 2 Income From Utility Plant Leased to Others Gains (Losses) From Disposition of Utility Plant Net Operating Income (Add lines 1, 17 &18 less line 16) Revenues, Merchandizing Jobbing and Contract Work Expenses, Merchandizing, Jobbing & Contracts Interest & Dividend Income Allowance for Funds used During Construction Miscellaneous Non-Utility Income Miscellaneous Non-Utility Expense Other Taxes, Non-Utility Operations Net Non-Utility Income (Add lines 20,22,23 & 24 less lines 2 Gross Income (add lines 19 & 28) Interest Exp. on Long-Term Debt Other Interest Charges	Investment Tax Credits - Utility Total Expenses from operations before interest (add lines 2-15) Income From Utility Plant Leased to Others Gains (Losses) From Disposition of Utility Plant Net Operating Income (Add lines 1, 17 &18 less line 16) Revenues, Merchandizing Jobbing and Contract Work Expenses, Merchandizing, Jobbing & Contracts Interest & Dividend Income Allowance for Funds used During Construction Miscellaneous Non-Utility Income Miscellaneous Non-Utility Expense Miscellaneous Non-Utility Operations Net Non-Utility Income (Add lines 20,22,23 & 24 less lines 21,25,26, & 27) Gross Income (add lines 19 & 28) Interest Exp. on Long-Term Debt	Investment Tax Credits - Utility Total Expenses from operations before interest (add lines 2-15) Income From Utility Plant Leased to Others Gains (Losses) From Disposition of Utility Plant Net Operating Income (Add lines 1, 17 &18 less line 16) Revenues, Merchandizing Jobbing and Contract Work Expenses, Merchandizing, Jobbing & Contracts Interest & Dividend Income Allowance for Funds used During Construction Miscellaneous Non-Utility Income Miscellaneous Non-Utility Expense Other Taxes, Non-Utility Operations Net Non-Utility Income (Add lines 20,22,23 & 24 less lines 21,25,26, & 27) Gross Income (add lines 19 & 28) Interest Exp. on Long-Term Debt Other Interest Charges	Provision for Deferred Utility Income Tax Credits Investment Tax Credits - Utility Total Expenses from operations before interest (add lines 2-15) Income From Utility Plant Leased to Others Gains (Losses) From Disposition of Utility Plant Net Operating Income (Add lines 1, 17 &18 less line 16) Revenues, Merchandizing Jobbing and Contract Work Expenses, Merchandizing, Jobbing & Contracts Interest & Dividend Income Allowance for Funds used During Construction Miscellaneous Non-Utility Income Miscellaneous Non-Utility Expense Other Taxes, Non-Utility Operations Net Non-Utility Income (Add lines 20,22,23 & 24 less lines 21,25,26, & 27) Gross Income (add lines 19 & 28) Interest Exp. on Long-Term Debt Other Interest Charges	Provision for Deferred Utility Income Tax Credits Investment Tax Credits - Utility Total Expenses from operations before interest (add lines 2-15) Income From Utility Plant Leased to Others Gains (Losses) From Disposition of Utility Plant Net Operating Income (Add lines 1, 17 &18 less line 16) Revenues, Merchandizing Jobbing and Contract Work Expenses, Merchandizing, Jobbing & Contracts Interest & Dividend Income Allowance for Funds used During Construction Miscellaneous Non-Utility Income Miscellaneous Non-Utility Expense Other Taxes, Non-Utility Operations Net Non-Utility Income (Add lines 20,22,23 & 24 less lines 21,25,26, & 27) Gross Income (add lines 19 & 28) Interest Exp. on Long-Term Debt

ACCOUNT 101 PLANT IN SERVICE DETAIL

	SUB ACCT	# DESCRIPTION	Ве	alance eginning of Year	Du	lded ıring ear	Du	noved iring ear	E	alance End of Year
1	301	Organization	\$	3,070					\$	3,070
2	302	Franchises and Consents							\$	
3	303	Land & Land Rights							\$	-
4	304	Structures and Improvements	\$	1,444					\$	1,444
5	305	Collecting & Impounding Reservoirs							\$	-
6	306	Lake, River & Other Intakes				Ca.			\$	_
7	307	Wells							\$	_
8	308	Infiltration Galleries & Tunnels							\$	-
9	309	Supply Mains							\$	-
10	310	Power Generation Equipment							\$	-
11	311	Power Pumping Equipment	\$	7,447		•			\$	7,447
12	320	Purification Systems		4, 5,1					\$	-
13	330	Distribution Reservoirs & Standpipes			2				\$	-
14	331	Trans. & Distrib. Mains & Accessories	4						\$	-
15	333	Services							\$	
16	334	Meters and Meter Installations	\$	2,674				5	\$	2,674
17	335	Hydrants							\$	-
18	336	Backflow Prevention Devices							\$	-
19	339	Other Plant & Misc. Equipment		4.0					\$	_
20	340	Office Furniture and Equipment							\$	-
21	341	Transportation Equipment							\$	-
22	342	Stores Equipment							\$	
23	343	Tools, Shop and Garage Equipment							\$	•
24	344	Laboratory Equipment	-						\$	-
25	345	Power Operated Equipment	5 L						\$	-
26	346	Communications Equipment						4	\$	- 54 -
27	347	Miscellaneous Equipment							\$	-
28	348	Other Tangible Property							\$	-
29		TOTAL PLANT IN SERVICE	\$	14,634	\$	-	\$	-	\$	14,634
		(Add lines 1 - 28)		Enter be	ginning 8	end of y	ear totals	on Pg 7,	Line	1

ACCUMULATED DEPRECIATION ACCOUNT 108.1 DETAIL

	SUB ACCT :	# DESCRIPTION	Depreciation Rate %		Balance Beginning of Year	1	Balance End of Year	rease or crease)
1	304	Structures and Improvements				12.8		\$ -
2	305	Collecting & Impounding Reservoirs						\$ -
3	306	Lake, River & Other Intakes						\$ -
4	307	Wells						\$ -
5	308	Infiltration Galleries & Tunnels						\$ -
6	309	Supply Mains						\$ -
7	310	Power Generation Equipment						\$ -
8	311	Power Pumping Equipment	0.00%	\$	11,565	\$	11,565	\$ 0
9	320	Purification Systems						\$ -
10	330	Distribution Reservoirs & Standpipes						\$ -
11	331	Trans. & Distrib. Mains & Accessories						\$ -
12	333	Services						\$ -
13	334	Meters and Meter Installations		1				\$ -
14	335	Hydrants						\$ -
15	336	Backflow Prevention Devices						\$ -
16	339	Other Plant & Misc. Equipment						\$ -
17	340	Office Furniture and Equipment						\$ 1, -
18	341	Transportation Equipment				71- 27		\$
19	342	Stores Equipment						\$ -
20	343	Tools, Shop and Garage Equipment						\$
21	344	Laboratory Equipment						\$ -
22	345	Power Operated Equipment						\$ -
23	346	Communications Equipment						\$ -
24	347	Miscellaneous Equipment			29Y/A			\$ -
25	348	Other Tangible Property						\$ -
26		TOTALS (Add Lines 1 - 25)		\$	11,565	\$	11,565	\$ 0

BALANCE SHEET

		ASSETS		Balance Beginning		Balance End of	Ir	ncrease
	ACCT	# DESCRIPTION		of Year		Year	(D	ecrease)
1	101	Utility Plant in Service (From Pg 5, Line 29)	\$	14,634	\$	14,634	\$	-
2	102	Utility Plant Leased to Others					\$	-
3	103	Plant Held for Future Use					\$	-
4	105	Construction Work in Progress					\$	-
5	114	Utility Plant Aquisition Adjustment					\$	-
6		Subtotal (Add Lines 1 - 5)	\$	14,634	\$	14,634	\$	
7	108.1	Accumulated Depreciation (From Pg 6, Line 26)	\$	11,565	\$	11,565	\$	0
8	108.2	Accum. Depr Utility Plant Lease to Others		9			\$	-
9	108.3	Accum. Depr Property Held for Future Use					\$	-
10	110.1	Accum. Amort Utility Plant in Service	\$	205	\$	205	\$	-
11	110.2	Accum. Amort Utility Plant Lease to Others				11	\$	-
12	115	Accumulated Amortization - Aquisition Adj.	\$	2,864	\$	2,864	\$	- :
13		Net Utility Plant (Line 6 less lines 7 - 12)	\$	1	\$	0	\$	(0)
14	123	Investment in Subsidiaries		1.7			\$	
15	125	Other Investments					\$	-
16		Total Investments (Add lines 14 & 15)					\$	-
17	131	Cash	\$	6,575	\$	3,203	\$	(3,372)
18	135	Short Term Investments					\$	-
19	141	Accts/Notes Receivable - Customers	\$	(154)	\$	1	\$	156
20	142	Other Receivables	\$	- 115. ·	\$	0	\$	0
21	145	Receivables from Associated Companies			60		\$	-
22	151	Materials & Supplies Inventory					\$	
23	162	Prepaid Expenses					\$	-
24	173	Unbilled (Accrued) Utility Revenue					\$	-
25	143	Provision for Uncollectable Accounts					\$	-
26		Total Current (Add lines 17 -24 less line 25)	\$	6,420	\$	3,204	\$	(3,216)
27	181	Unamortized Debt Discount & Expense					\$	
28	183	Preliminary Survey & Investigation Charges					\$	-
29	184	Deferred Rate Case Expenses	\$	-			\$	-
30	186	Other Deferred Charges	_				\$	-
31		Total Assets (Add lines 13, 16 & 26 - 30)	\$	6,421	\$	3,205	\$	(3,216)

BALANCE SHEET

	ACCT #	LIABILITIES & CAPITAL # DESCRIPTION		Balance Beginning of Year		Balance End of Year	or or ecrease)
1	201-3	Common Stock	\$	10,000	\$	10,000	\$ -
2	204-6	Preferred Stock	1	10,000	1	10,000	\$
3	207-13	Miscellaneous Capital Accounts	\$	500	\$	500	\$
4	214	Appropriated Retained Earnings	\$	(205,287)	\$	(204,834)	\$ 453
5	215	Unappropriated Retained Earnings	1	(200,201)	-	(201,001)	\$ -
6	216	Reacquired Capital Stock					\$ _
7	218	Proprietary Capital					\$ _
8		Total Equity Capital (Add Lines 1-5+7 less line 6)	\$	(194,787)	\$	(194,334)	\$ 453
9	221-2	Bonds		•			\$
10	223	Advances from Associated Companies					\$
11	224	Other Long - Term Debt					\$ -
12	231	Accounts Payable	\$	2,270	\$	-	\$ (2,270)
13	232	Notes Payable	\$	1,400	\$	-	\$ (1,400)
14	233	Accounts Payable - Associated Companies					\$ -
15	235	Customer Deposits (Refundable)	0,				\$ -
16	236.11	Accrued Other Taxes Payable					\$ -
17	236.12	Accrued Income Taxes Payable					\$ -
18	236.2	Accrued Taxes - Non-Utility				49	\$ -
19	237-40	Accrued Debt, Interest & Dividends Payable					\$ -
20	241	Misc. Current & Accrued Liabilities	\$	197,539	\$	197,539	\$ -
21	251	Unamortized Debt Premium					\$ -
22	252	Advances for Construction					\$ -
23	253	Other Deferred Liabilities					\$
24	255.1	Accumulated Investment Tax Credits - Utility			-18		\$ -
25	255.2	Accum. Investment Tax Credits - Non-Utility					\$ -
26	261-5	Operating Reserves					\$ -
27	271	Contributions in Aid of Construction					\$ -
28	272	Accum. Amort. of Contrib. in Aid of Const. **					\$ -
29	281-3	Accumulated Deferred Income Taxes					\$ -
30		Total Liabilities (Add lines 9 - 29	\$	201,208	\$	197,539	\$ (3,670)
31	TOTAL	LIAB & CAPITAL (Add lines 8 & 30)	\$	6,421	\$	3,205	\$ (3,216)

	Name: Happy Valley Water System Inc				
	STATEMENT	OF RETAINED	FARNINGS		
	For Year Ended	2019	LANTINGO		
	· ·		,	•	
1	Retained Earnings Balance @ Beginning of Year	r		\$ (205,287)	
2	Amount Added from Current Year Income (From	Pg 4, Line 32)		\$ 453	
3	Other Credits to Account				
4	Dividends Paid or Appropriated			\$ -	
5	Other Distributions of Retained Earnings				
6	Retained Earnings Balance @ End of Ye	ear		\$ (204,834)	
	CAPI	TAL STOCK DE	TAIL		
			No. Shares	No. Shares	Dividends
7	Description (Class, Par Value etc.)		Authorized	Outstanding	Paid
	Common, no par value		10,000	10,000	0
	DETAI	L OF LONG-TE	RM DEBT		
_	Part II	Interest	Year-end	Interest	Interest
8	Description	Rate	Balance	Paid	Accrued

	SYSTEM	ENGINEERING	DATA		
	For Year Ended	2019		-	
Provide an updated system m	ap if significant chan	ges have beer	n made to the syste	em during the year	
Water Supply: Pump Designation or location		Rated Capacity (gpm)	Type of Treatment: (None, Chlorine Fluoride Filter etc.)	Annual Production (000's Gal.)	Water Supply Source (Well, Sprin Surface Wi
10025 N Happy Trail		100	None	8,311	Well
System Storage:		Total Capacity	Usable Capacity	Type of Reservoir	Construction
		000's	000's	(Elevated, Pres-	(Wood, Ste
Storage Designation or Locat	on	Gal.	Gal.	urized, Boosted)	Concrete
10025 N Happy Trail				1	
	7 10 10 10 10 10				
			-		i la
					
	Testing and the second		1	1	

(Duplicate form and attach if necessary. Asterisk facilities added this year.)

SYSTEM ENGINEERING DATA

(continued)

For Year Ended	2019	

Pump information for ALL system pumps, including wells and boosters.

esignation or Location Type of Pump**	Horse Power	Rated Capacity (gpm)	Discharge Pressure (psi)	Energy Used This Year
Well-Submersible	20	100	20	61,675 KW
			1.5	
Submit pump curves unless previously pro	vided or unavail	lable. Asterisk fa	l cilities added thi	s vear.
tach additional sheets if inadequate space				

5	If Wells are metered:	
	What was the total amount pumped this year?	8,483,628
	What was the total amount pumped during peak month?	2,111,890
	What was the total amount pumped on the peak day?	N/A
6	If customers are metered, what was the total amount sold in peak month?	2,111,890
7	Was your system designed to supply fire flows?	No
	If Yes: What is current system rating?	
8	How many times were meters read this year?	6
	During which months? April, May, June, July,	
	August, September	
9	How many additional customers could be served with no system improvements except a service line and meter?	0
	How many of those potential additions are vacant lots?	
10	O Are backbone plant additions anticipated during the coming year? If Yes, attach an explanation of projects and anticipated costs!	
11	In what year do you anticipate that the system capacity (supply, storage or distribution) will have to be expanded?	Unknown

Name:	Happy Valley Water System Inc	
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SYSTEM ENGINEERING DATA

(continued)

For Year Ended 2019

FEET OF MAINS

1	Pipe Size	In Use Beginning Of Year	Installed During Year	Abandoned During Year	In Use End of Year
	4"	6,500	0	0	6,500
	2"	10,000	0	0	10,000
		4.4.3			

CUSTOMER STATISTICS

		Number of Custom	ners Thous	sands of Gallons S	Sold
		This	Last	This	Last
		Year	Year	Year	Year
2	Metered:		198		
2A	Residential	27	27	8,483	8,693
2B	Commercial				
2C	Industrial			7,	
3	Flat Rate:	1 1 2 9		1	
3A	Residential			139	
3B	Commercial				
3C	Industrial		1		
			The state of		
4	Private Fire Protection				
5	Public Fire Protection				
			3		
6	Street Sprinkling				
				1	
7	Municipal, Other				
•	Out - Mr. d. Liester				
8	Other Water Utilities				,
	TOTALS (Add lines 2 through 8)	27	27	8,483	8,693

CERTIFICATE

State of Idaho)	
County of KOOTENA		S

WE, the undersigned, Kenneth W. Rickel and Catherine L. Rickel, of the Happy Valley Water System Inc, utility, on our oath do severally say that the foregoing report has been prepared under our direction. from the original books, papers and records of said utility; that we have carefully examined same, and declare the same to be a correct statement of the business and affairs of said utility for the period covered by the report in respect to each and every matter and thing therin set forth, to the best of our knowledge, information and belief.

Subscribed and Sworn to Before Me

My Commission Expires 12-17-20

DOROTHY B. ELDRIDGE **NOTARY PUBLIC** State of Idaho Commission No. 25090

gdk/excel/jnelson/anulrpts/wtrannualrpt

DOROTHY B. ELDRIDGE
NOTARY PUBLIC
State of Idaho
Commission No. 25090

Happy Valley Water System Inc. PO Box 2306

Hayden Lake, ID 83835

Phone: (208) 683-8105 or (208) 660-2560

SUMMARY OF RULES AND REGULATIONS OF THE IDAHO PUBLIC UTILITIES COMMISSION (IPUC) GOVERNING CUSTOMER RELATIONS OF NATURAL GAS, ELECTRIC AND WATER PUBLIC UTILITIES

These rules cover the rights and responsibilities of the customer and the utility.

A utility may terminate service to a customer without his/her permission after adequate notice for the following reasons:

- 1. Failure to pay an undisputed past due bill, or when payment is made with a dishonored check or electronic payment.
- 2. Failure to make security deposit where it is required.
- 3. Failure to abide by terms of a payment arrangement.
- 4. Customer or applicant misrepresented their identity for the purpose of obtaining utility service.
- 5. Customer or applicant denied or prevented the utility's access to the meter.
- 6. Willful waste of service through improper equipment or otherwise.
- 7. Customer or applicant is a minor not competent to contract as defined by Idaho Code.
- 8. Customer or applicant owes money on an existing account or from a previous account for service provided within the past four years.

A utility may deny or terminate service without prior notice to the customer or applicant and without his/her permission for one or more of the following reasons:

- 1. A situation exists that is immediately dangerous to life, physical safety, or property.
- 2. The utility is ordered to terminate service by any court, the Commission or other duly authorized public authority.
- 3. The service is obtained, diverted, or used without the authorization or knowledge of the utility.
- 4. The utility has made a diligent attempt to notify the customer of termination, but has been unable to make contact.

NOTIFICATION

- 1. A billing may be considered past due twenty (25) days after the billing date. A written notice of termination must be mailed at least seven (7) days before the proposed termination date. (Initial Notice)
- 2. At least twenty-four (24) hours before the service is terminated, another attempt shall be made to contact the customer in person or by telephone. (Final Notice)
- 3. If service is not terminated within twenty-one (21) calendar days after the proposed termination date, another initial and final notice are required.
- 4. No additional notice is required if, upon receipt of a termination notice, the customer makes a payment arrangement and fails to keep it, or when payment is made with a dishonored check or electronic payment.

WHEN TERMINATION IS NOT ALLOWED

- 1. The unpaid bill totals less than fifty dollars (\$50) or two (2) months service, whichever is less.
- 2. The unpaid bill is for service to another customer.
- 3. The unpaid bill results from the purchase of non-utility goods or services.
- 4. Terminations are not allowed on Friday, Saturday, Sunday, legal holidays recognized by the State of Idaho, the day preceding legal holidays, or at any time when the company is not open for business.

MEDICAL EMERGENCY

If the customer or a member of the customer's family is seriously ill or has a medical emergency, the utility will postpone termination of service for thirty (30) days if a written certificate signed by a licensed physician or public health official is received.

Happy Valley Water System Inc.

SUMMARY OF RULES AND REGULATIONS OF THE IDAHO PUBLIC UTILITIES COMMISSION (IPUC) GOVERNING CUSTOMER RELATIONS OF NATURAL GAS, ELECTRIC AND WATER PUBLIC UTILITIES

(Continued)

PAYMENT ARRANGEMENTS

The Company may assist you by making payment arrangements not requiring immediate payment in full. Please contact us <u>prior to the Final Date</u> to arrange such a payment plan.

DEPOSIT

The IPUC rules allow utilities to ask for deposits or payment guarantees under specific conditions. At this time, the Company does not require deposits or payment guarantees.

COMPLAINT PROCEDURE

An informal or formal complaint concerning the termination of service, policies and practices, or any other matter may be filed directly with the utility. If the customer is dissatisfied with the proposed resolution of the complaint, they may contact the Consumer Assistance staff at:

Idaho Public Utilities Commission
PO Box 83720
Boise, ID 83720-0074
800-432-0369 (toll free) or 208-334-0369 http://www.puc.idaho.gov

Termination of service is prohibited while a complaint is pending with the Commission or with a court in the State of Idaho.

The Commission's Utility Customer Relation Rules are available on the IPUC's website.

Hayden Lake, ID 83835

Phone: (208) 683-8105 or (208) 660-2560

OFFICE/REGULAR business hours are defined as Monday through Friday, 8:00 a.m. to 5:00 p.m., except holidays recognized by the State of Idaho.

RATES

The monthly base rate is \$27.00 per month, which includes 20,000 gallons. There is a commodity charge of \$0.70/1,000 gallons for all consumption in excess of 20,000 gallons.

MISCELLANEOUS CHARGES

Reconnection Charge for Non-payment or Cross Connection Control	\$20.00
Late Payment Charge:	1%
Returned Payment Charge:	\$25.00
One-time New Service Hookup Charge:	\$500.00

In most cases, these charges must be paid prior to service being provided or restored. See the Company's Tariff for full details for charges, fees, and rates. The Tariff can be viewed online on the Idaho Public Utilities Commission's website at http://www.puc.idaho.gov. On the Main Page, under "WATER" select the "more" button. Then under "RESOURCES" select "APPROVED WATER TARIFFS" and then choose the appropriate tariff.

BILLING

Customers will be billed monthly based on the meter readings from the previous billing period, payable by the 25th of the month. Meters will be read at the end of the month (weather permitting). Invoices will be sent out by the 10th of each month. An invoice will be considered past due by the 5th of the month following billing. The Company currently accepts cash or check payments.

IMPORTANT REMINDERS

- 1. It is the customer's responsibility to repair any water leaks or damage to the service line from the meter to the home, in the home, or on the customer's premises. Preventing lines from freezing and making prompt repairs, if necessary, result in lower bills and conserves water.
- 2. Make sure you know where the main water shutoff valve in your house is located in case you have a plumbing emergency.
- 3. **Fire Hydrant** Any customer with a hydrant located on their property is responsible to make sure that access to the hydrant is not blocked by landscaping, trees, shrubs, or fences. Fire department personnel must be able to reach all sides of a hydrant.
- 4. **Meter Access -** Company personnel must be able to reach all sides of a meter easily. The customer must make sure that access to the meter is not blocked by landscaping, trees, shrubs, or fences. Typically, the meter cover is located near where the water line enters the property.
- 5. **811 Before You Dig -** Idaho Code, Chapter 22, Sections 55-2201 to 55-2210 requires anyone digging, including homeowners, to contact Digline 2 to 10 business days before starting work.
 - Call 811 or 800-342-1585 (http://www.digline.com)
 Before You Dig): Kootenai County: 800-428-4950

 Pass Word provides industry-leading One-Call Service (Call

NOTE: No one, except an authorized agent of Happy Valley Water System Inc, shall tamper with, interfere with, repair, connect to, or replace any of the Company's property. Any damage to the meter or the Company's equipment by the Customer will be the financial responsibility of the Customer.